PATENT Customer No. 25,537 Attorney Docket No. 03-1023

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| n re Application of:                            | }                        |
|---|--------------------------|
| Mahesh RAJAGOPALAN et al.                       | ) Group Art Unit: 2614   |
| Application No.: 10/720,784                     | ) Examiner: Addy, T.     |
| Filed: November 24, 2003                        | ) Confirmation No.: 4941 |
| For: METHODS AND SYSTEMS FOR CONTACT MANAGEMENT | )<br>}                   |

## Mail Stop Amendment

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

## AMENDMENT

In reply to the Office Action mailed November 12, 2009, the period for response extending to February 12, 2010, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment section of this paper.